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# Fort Bend County Podcasts

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## Podcast Episode 30- Employee Clinic Re-Opened

January 9, 2025

**Gina-** Welcome to this week's Benefit Detective podcast. I'm Gina.

**Wendy-** And I'm Wendy, and I hope everyone had a happy and safe New Year.

**Gina-** Yes. Happy New Year, everyone. Hopefully, everyone had a fantastic New Year's Eve and are ready to get this year started. And have you heard the employee health and wellness clinic has reopened?

**Wendy-** Yes. As of yesterday, the clinic is under new administration through Concentra. You can call and schedule an appointment at 28 1633-7750. The clinic did keep the same phone numbers.

**Gina-** So there are some changes in regard to the clinic in case some of you haven't heard. Wendy, can you elaborate on that for us?

**Wendy-** Sure. The clinic has new hours of business. They are open from 7 AM to 6 PM, Monday through Friday, and that also includes the lunch hour. And now there are Saturday hours from 8 AM to 4 PM.

**Gina-** Now with that being said, there are services that they still can provide at Concentra. So, in case there is any minor emergency care, primary care, if there are needed for written prescriptions, immunizations, sports physicals, X rays, case management, disease management, health and wellness programs. I mean, the list goes on and on. Post accidents, preemployment, that is still available and can be done at our employee clinic.

**Wendy-** Now remember, the clinic is for Fort Bend County employees, dependents 5 years and older, and retirees that are on our medical plans.

**Gina-** We have had employees call us in regard to what happens to their medical records that they currently had at the Next Level when they were over our clinic. Well, you can have those records transferred. So, you should have received an email if you haven't looked at it yet. It would have been from employee benefits. It was a blast email, so it didn't go to someone in particular, just a blast email. And if you opened it, it said risk management benefit team. In that email, there was a link for where you can click, which was [www.nextlevelurgentcare.com/forward/medicalrecords](http://www.nextlevelurgentcare.com/forward/medicalrecords), that you can have those records transferred from Next Level over to Concentra.

**Wendy-** So have Next Level fax your records over to the employee clinic at 214-775-4430, or they can be emailed to [FortBendCountyOn-siteCenter@Concentra.com](mailto:FortBendCountyOn-siteCenter@Concentra.com), all spelled out, first letter of each word is capitalized.



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**Gina-** Well, Wendy and I can vouch that it is open as of yesterday.

**Wendy-** Yes. It's up and running.

**Gina-** So they were seeing a lot of people yesterday and they will continue to see a lot of people.

**Wendy-** So call and make that appointment.

**Gina-** Yes. And that wraps up this week's Benefit Detective podcast. I'm Gina.

**Wendy-** And I'm Wendy. And remember, our podcasts are now moving to every other Thursday, so the next one will go out on January 23, 2025.

**Gina-** And remember, the benefit detectives are here to help.